### **Terms and conditions EPM Holanda**

### **Instrumental lessons**

These lessons have a minimum age of 6 years, depending on the instrument and in consultation with the teacher. The teacher classifies the students based on level. It is not possible to change courses / instruments during the school year without consulting the teacher. In principle, registration for multiple instruments at the same level is not possible, provided in consultation with the EPM Holanda foundation.

### Registration

As a student of the Escola Portátil de Música Holanda, they can enroll who are of age. Minors and incapacitated adults must submit written permission from their legal representative. This written permission can be shown by (co-) signing the registration form. The registration is personal and not transferable. Registration for classes and courses is only possible via a fully completed and signed registration form.

You will receive a confirmation of your registration via e-mail.

### Accessibility

We request that you inform us of any changes to your personal data (such as moving or changing e-mail address or telephone number) as soon as possible. This can be done via email: info@choroschool.com

### Prices

See Rates on our website.

The costs are  $\in$  19,- (including 21% VAT for adults over 21 years) per hour, there is the possibility of multiple teaching hours per Saturday.

If the group consists of less than 3 students the lesson will only be 30 minutes for €19,-

The teacher can decide to cancel the course if there are not enough students. (less than 3)

You register for a course of a before determined amount of weeks, we trust that you will come and pay during these weeks. Child rate for children's courses: see website Inquire about the possibilities of a strip card.

### Payment

You will receive an invoice from us by email. Please transfer the tuition fee to bank account number 175.261.660 Name: St EPM Holanda and mention invoice number. IBAN: NL88 RABO 0175 2616 60 Inquire about the possibility to pay in parts.

## Placement

Pupils are divided up by level and age as much as possible. Groups under 3 people only go through at the request of the EPM Holanda foundation and will be 30 minutes instead of 1 hour.

The teacher has the right to refuse students or not to place them. For a refund of the tuition fees you can make an appointment with the foundation board.

## Refund

Only in case of moving outside the region (demonstration by means of a deregistration certificate) or due to long-term illness (demonstration by means of a doctor's statement) as a result of which it is not reasonably possible to attend the lessons, tuition refunds can take place. This is at the discretion of the Foundation Board. This must be notified in time and in writing. If tuition restitution is granted, this will take place for the remaining lessons less a maximum of  $\notin$  30 administration costs.

Other refund of the registration fee and / or administration costs is not possible. Instruments

Students must have an instrument themselves. The teachers are happy to advise you on the purchase of an instrument. You can request further information about the possibilities of renting instruments from the foundation or your teacher.

# **COVID -19 and lessons**

During the covid-19 pandemic (or any other pandemic), classes do take place face to face if possible, otherwise online. Teachers and students have the right, within government measures, to replace a physical lesson with online at the same time as the regular lesson and in consultation with the teacher. Online classes are the same price as physical, no tuition fees will be refunded if you do not wish to participate in the online class offered by the teacher. If you are infected with the Covid-19 virus and you are therefore unable to attend classes, please consult our management about a suitable solution.

### **Educational resources**

The purchase of sheet music and other study needs are not included in the course fee. The teacher will be able to advise the course participant.

### **Trial lessons**

You are always welcome to come and watch a lesson. No private trial lessons are given.

### Lesson failure

If the teacher (due to illness or another important reason) is prevented from teaching, the foundation will seek a suitable replacement. If this is not possible, the lecturer in question will contact you for a catch-up if possible. If this is not possible, the tuition fee for this day will be refunded by the foundation to the pupil.

The EPM Holanda Foundation and / or the teacher will inform you of the failure of lessons via e-mail or mobile phone.

### **Absence Student**

In case of default of the student, for whatever reason, the lesson will lapse. The teacher and the EPM Holanda Foundation have no obligation to catch up or refund these lessons.

## Liability

The EPM Holanda Foundation fulfills an intermediary role between teacher and course participant and commits to a maximum effort to carry out the courses and events it organizes. However, the EPM Holanda Foundation can never be held responsible for the failure of the lecturer, location and ensuing consequences for quality or continuity, financial or emotional consequential damage. The EPM Holanda Foundation accepts no liability whatsoever for theft and damage to personal belongings of trainees.

# **Consultation Board Board**

If you want to speak to one of the Foundation Board members, you can make an appointment by e-mail. Send here